



April 10, 2020

Press Release
Heritage Woods of Belvidere

I can verify that our community has had one confirmed case of COVID-19 of a previous resident. This resident is not currently residing at Heritage Woods of Belvidere. We are following the direction of local and state health officials.

Our thoughts and prayers are with all of our residents, families, and employees at this time. Because of HIPAA privacy and confidentiality regulations, we cannot release any information that would identify the resident in this confirmed case. Our top priority is the residents, families and employees of Heritage Woods of Belvidere.

We have been and continue to be highly proactive in taking steps to help ensure the health and welfare of all residents and limiting possible exposure to COVID-19 or any other virus. This includes the implementation of enhanced infection control protocol, employee screening, resident assessment and enhanced staff training. We have secured the entrances to Heritage Woods of Belvidere on a 24/7 basis, and are restricting visitors to only imminent end-of-life situations, essential healthcare providers, and emergency personnel. We have cancelled all group activities/outings, ceased all communal dining, and are having residents isolate themselves in their apartments. We are helping residents keep in touch with family members through computer applications such as Facetime, Skype and Zoom and via phone calls.

We will continue to work closely with federal, state and local officials as well as primary care providers, and will follow their guidance and advice.

Michelle Slack
Administrator
Heritage Woods of Belvidere