



# Boone County Government

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## ***Boone County Strategic Plan 2017-18***

### **Mission**

**Boone County is a boutique county that cherishes its rural heritage, has access to world class transportation options, is receptive to change and committed to deliver quality services in a fiscally responsible manner.**

### **Goals and Objectives**

#### **1. Promote Intergovernmental collaboration and communication**

- Continue efforts to develop collaborative processes across all departments to maximize efficiencies throughout the county.
- Continue to focus on developing healthy relationships with customers by streamlining governmental functions.
- Develop a directory of all department personnel and functions to be used internally by county staff.
- Partner with intergovernmental and regional agencies to optimize access to funding.

#### **2. Promote economic development to support new and existing businesses**

- Create an economic development strategy to promote business growth.
- Build on the streamlined application process and identify opportunities for simplification of fee payment schedules.
- Capitalize on and support the efforts of Growth Dimensions.
- Collaborate with municipalities to establish a unified economic plan.
- Continue work on development of a public infrastructure plan, including broadband, to drive potential economic development.

#### **3. Maintain and enhance community safety through an integrated law enforcement and criminal justice system**

- Continue efforts to implement all phases of electronic filing.
- Improve customer service to public and colleagues
- Identify opportunities to increase staffing levels to improve efficiency for the criminal court system.
- Continue community educational programs
- Identify additional collaborative initiatives across the entire Public Safety team.

**4. Integrate the functions of county departments, including technology, to promote effective and efficient government**

- Map business processes within each department to identify opportunities for efficiencies.
- Pursue additional and new revenue streams.
- Identify and implement communication technology to improve customer access to services.
- Create departmental scorecards to track progress on objectives.
- Develop a County dashboard to document success and identify areas for improvement.
- Develop a comprehensive budget planning process/system.

**5. Plan, develop and invest in the community to enhance the quality of life with a focus on infrastructure and transportation**

- Continue efforts to develop a unified regional road and bridge replacement plan.
- Capitalize on public/private partnerships and leverage regional assets to improve transportation and communication infrastructure.
- Update the County comprehensive plan.
- Expand and improve funding for public transportation.
- Maintain vigilance over County water sources.